

# Link Swanson

link@swanson.link

University of Minnesota  
Wilson Library, Room 60  
309 19<sup>th</sup> Avenue South  
Minneapolis, MN 55455

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## Professional Experience

### Systems Engineer & Software Developer

#### **2016 - present**

*Minitex, University of Minnesota Libraries, Minneapolis, MN*

Build and deploy digital service offerings that help libraries and researchers nationwide. Application development, user experience, systems engineering, devops, business process automation, usability research, and user experience analysis.

### Web Programmer & Linux Server Administrator

#### **2012 - 2016**

*Minitex, University of Minnesota Libraries, Minneapolis, MN*

Developed web applications and engineered Linux systems. Ported apps from legacy code to Drupal CMS. Performed formal usability studies with UMN Usability Lab. Developed and launched a Drupal-based news and communications platform. Deployed CRM applications and migrated data from legacy systems. Completed P2V conversion on critical legacy server infrastructure.

## Network Administrator

**2008 - 2012**

*Citi-Cargo & Storage, Eagan, MN*

Developed and implemented business IT strategies for mid-sized transportation companies. Responsible for network, server, and desktop infrastructure. Completed major system upgrades, company mergers, migration, and geographic location changes.

## Software Training Instructor

**2006 - 2008**

*Woodburn Group, Minneapolis, MN*

Led training classes on how to install and manage enterprise business intelligence platforms. Provided private consulting to large corporations. Deployed and maintained customized operating system images on training lab workstations.

## Computer Lab Administrator

**2004 - 2006**

*Department of Psychology, University of Minnesota, Duluth, MN*

Deployed and maintained operating system images on psychology computer lab workstations. Supported psychology research software used by students and professors.

## Webmaster

**2002 - 2004**

*UMD Libraries, University of Minnesota, Duluth, MN*

Webmaster for digital collections websites.

## Certifications

**2015** [Acquia Certified Grand Master](#)

**2015** [Acquia Certified Developer](#)

**2015** [Acquia Certified Developer - Back End Specialist](#)

**2015** [Acquia Certified Developer - Front End Specialist](#)

**2015** [Acquia Certified Drupal Site Builder](#)

**2008** Business Objects Certified Professional (BOCP - BOE)

## Presentations

**2018** "Cognitive barriers to blockchain education"

[Blockchain National Forum](#), San Jose State University, San Jose, CA

**2018** "Strategies for learning blockchain in the library"

[iSchool](#), San Jose State University, San Jose, CA

**2015** "Views Clues"

Twin Cities Drupal Camp, Minneapolis, MN

**2015** Breakout Session Leader: DevOps

DrupalCon North America [Higher-Ed Summit](#), Los Angeles, CA

**2014** "Flag and Rules working together"

Twin Cities Drupal Camp, Minneapolis, MN

**2013** "Drupal helps you create great web apps, fast!"

LibTech, Macalester College, Saint Paul, MN

**2011** Interview: "[Enterprising Apps](#)" Twin Cities Business Magazine, September, 2011

## Education

**2021** Ph.D. Cognitive Science, University of Minnesota Twin Cities (expected)

**2019** M.A. Philosophy, University of Minnesota Twin Cities (expected)

**2006** B.S. Psychology, University of Minnesota Duluth

**2006** B.A. Philosophy, University of Minnesota Duluth

## Organizational affiliations

[Cognitive Science Society](#) - Student Member

[Center for Cognitive Sciences](#), University of Minnesota - Full Student Member

[Minnesota Center for Philosophy of Science](#) - Graduate Student Fellow